CISCO IP 88xx



- 1. Indicator light
- 2. LCD screen
- 3. Programmable buttons & Session buttons
- 4. Soft Key Buttons
- 5. Navigation cluster & Select button
- 6. Release Button
- 7. Hold/Resume button
- 8. Conference button
- 9. Transfer button
- 10. Speaker Phone button
- 11. Mute button
- 12. Headset button
- 13. Keypad
- 14. Volume Button
- 15. Contacts Button
- 16. Applications button
- 17. Messages button
- 18. Back button
- 19. Handset

Place a Call

- Lift handset
 - or
- For hands-free, press NEW CALL soft key or press SPEAKER button
- Dial the number

Answer a Call

- Lift handset
 - or
- For hands-free, press ANSWER soft key or SPEAKER button

End a Call

- Hang up handset
 - or
- Press END CALL soft key

Place a call on hold

- Press HOLD soft key or press the
 HOLD button
- Press RESUME soft key <u>or</u> your LINE button to resume call

Place 2nd call on hold

- 1. Place 1st call on hold
- 2. Press HOLD soft key
- 3. Press NEW CALL soft key <u>or</u> your LINE button
- Press END CALL soft key to end 2nd call
- 5. Press RESUME soft key to return to 1st call

Note: Use Navigation keys to alternate between 1st and 2nd call, and press RESUME soft key.

Transfer a Call

- Press TRANSFER soft key or
- 2. Dial number
- 3. Announce call transfer (optional)
- 4. Press TRANSFER soft key or again to complete transfer

Call Forward

- Press the Applications/Settings
 button
- 2. Select Call Forward All
- Dial number to forward calls to and select Submit

To Deactivate:

- Press the Applications/Settings button
 - Select Call Forward All
- 3. Select Unforward

Note: See Web User portal or Mobile App for forwarding calls online

To join calls:

 Press TRANSFER soft key to join the 2 incoming callers and exit call yourself

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 Press CONFERENCE soft key to join the 2 incoming callers and yourself in conference call

Check Messages

Red light on handset indicates new message.

To retrieve message(s):

- Press MESSAGE button
- 2. Follow prompts to check voice mail.

Retrieve missed, received, placed calls

- 1. Press the History button (Right column of display)
 - on (S
- Use Navigation to scroll through and highlight missed, received or placed calls
- 3. Press CALL or MORE Soft Key •••, then EDIT DIAL soft key to return call (Edit Dial allows extra digits to be added to the number such as 8 or 9 or 81 or 91 for an outside call)

Speed Dial

To program speed dial buttons, see Web User portal

Mute a Call

Disables microphone



- 1. Press MUTE button to activate
- 2. Press MUTE button again to deactivate

Switch between handset & speaker

- 1. If on SPEAKER, lift handset
- 2. If on handset, press SPEAKER button and replace handset

Place a Conference Call

Up to four participants.

While on a call, press the CONFERENCE Button



- 2. Call the next person
- 3. Press CONFERENCE button again to join the calls
- 4. Repeat as necessary.

Volume

- Press [+] or [-] VOLUME keys to increase or decrease volume
- 2. Setting is saved automatically

